



# Purchase School Lunches Online

Ordering lunches has never been easier!

**St. Michael School** partners with orderlunches.com to provide a secure, fast, and easy-to-use online ordering system that allows parents to view our lunch menu, order, prepay and manage student lunches on the web.

**REGISTRATION AND ORDERING WILL BEGIN ON December 11, 2014**

- Go to [www.orderlunches.com](http://www.orderlunches.com) - (please bookmark this page)**
- Click on "Register"
- School Password is: **SMS327**

**LUNCH PROGRAM QUESTIONS** For questions regarding Food or Policy, including Missed/Late Orders, Credits, and Changes/Cancellations, please email [primackt@smcanton.org](mailto:primackt@smcanton.org) or call 330-492-2657 and they'll get back to you right away.

**TECHNICAL SUPPORT** If you have trouble placing an order online, please email [support@orderlunches.com](mailto:support@orderlunches.com).

**PAYMENT INFORMATION** The program accepts payment by Debit Card or Credit Card: Visa, MasterCard & Discover.

**Be sure to proceed to checkout** and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

- Ordering for more than 1 person? Please be sure to add all items for your student(s) into the shopping cart BEFORE checking-out.

**MINIMUM ORDER FEE** A minimum \$10.00 order is required for new or changed orders - otherwise \$1.00 handling fee is charged.

**Thank you for participating in our school lunch program!**



## Some FAQ's...

- Flexibility** You may now order 1, 2, 3 weeks or a month at time. Deadline is every Monday at 6 AM for the following week's order.
- A La Carte** You now have the option of ordering just the side item to accompany a packed lunch and, as before, in addition to the combo meal to super size your orders.
- Paid Online** Lunches are paid for with a safe online payment using Visa, Mastercard or Discover. Contact OrderLunches or the school office with questions.
- Editing an Order** You may change your order if that week is still open and showing 'edit'. Otherwise, the order is available to 'view' only. This is helpful for checking to see if a lunch was ordered for a certain day when you are unsure.
- Shopping Cart** All lunches placed in the shopping cart will be charged to your card. If you would like to limit the order to two weeks as has been done in the past, only place those lunches in the cart. When you've paid for those lunches, you may then order for the following 2 weeks without completing the transaction until the deadline for that week's order.
- Absences** School policy applies as before: Three consecutive days of paid lunches for sickness of one student will be issued a credit for third day only.
- Fees** St. Michael School Board has graciously agreed to cover all fees and expenses associated with this new lunch program. Thank you SAB!